

# Cost rates

## Cost rates with quality problems

1. Each complaint will be charged to the supplier with a fee of 150 EUR.
2. For internal QA costs are currently € 60 / hr. (appraisal the complaint Goods, QA effort, analysis, laboratory work, etc.) charged.
3. For internal sorting / rework costs are currently € 30 / hr. (to fall in reworking or sorting of suspect internal inventory according QA default) charged.
4. All applicable external costs (e.g. laboratories, sorting / rework costs, warranty costs, etc.) will be charged according to expense incurred.
5. For assistance of the supplier by Seuffer (e.g. Complaint - audits, problem analysis in supplier, activities in the course of a task force, etc.), 100 € / hr. charged. In the case of on-site appointments in supplier, are travel and accommodation costs, where appropriate charged additionally.